



Dotcom-Monitor (Adds/Expands) Website Monitoring In Europe Via New Frankfurt/Germany Station

*New Monitoring Station Extends Company's Geographic Coverage,
Ensuring Maximum Worldwide Performance Testing/Analysis of
Mission-Critical Business Websites*

Plymouth, Minn., Dec. 14, 2004 - Dotcom-Monitor, the leader and innovator in advanced website monitoring services, today announced the debut of its new monitoring station in Frankfurt, Germany. The station, one of nine owned and operated by Dotcom-Monitor around the world, creates an even greater degree of assurance for the company's e-business, Internet Service Provider (ISP) and Application Service Provider (ASP) clients that their Internet services are performing at maximum effectiveness.

Dotcom-Monitor, since its founding in 1998, has grown to become a pioneer in Internet and website Quality of Service (QoS) assurance. The company's success is the result of its sophisticated monitoring and analytical capabilities that go far beyond typical connectivity tests. Dotcom-Monitor's checks include such detailed procedures as server response reading, content error analysis, and performance measurement; pricing begins at just \$9.99 per month for single site monitoring, making Dotcom-Monitor's services within reach of even the most modest e-businesses.

"Internet performance for online businesses can be extremely deceptive. A website-or Internet access, in the case of ISPs-can be perfect over a browser at the home office, yet unacceptably slow or even non-existent in other regions," said Vadim Mazo, founder and chief technical officer of Dotcom-Monitor. "Our new monitoring station in Frankfurt/Germany gives our clients additional peace of mind that their Internet businesses are running as planned around the world. If not, we can provide analysis regarding specific performance problems."

In addition to its newest monitoring point, Dotcom-Monitor maintains stations in USA, UK, China and Canada. The round-the-clock service includes automatic client notification via phone, pager, or email whenever performance deviates from pre-established norms.



Application, Network Assurance

For any business that depends on the Internet for its success, Dotcom-Monitor is a highly cost-effective "performance insurance policy." Application monitoring, network monitoring, and website load testing are just some of the e-business services provided by the company; by employing Dotcom-Monitor's offerings, companies can easily and inexpensively validate QoS and SLA (Service Level Agreement) requirements.

Dotcom-Monitor provides extensive reporting in real-time using graphical charts that explain success/failure rates for specific performance checks, response/download times, uptime/downtime, load variations by hour/day/week and much more. For e-commerce sites, Dotcom-Monitor will measure quality of service for each phase of the transaction process as well as performance comparisons among different geographic areas.

Free 30-Day Trial

Dotcom-Monitor offers a free 30-day trial of its website monitoring services for a single website. For a full description of the company's services and pricing options, visit www.dotcom-monitor.com

About Dotcom-Monitor

Dotcom-Monitor is the leader and innovator in advanced website monitoring services. Since its birth in 1998, Dotcom-Monitor has saved over 2,000 companies money by insuring maximum website uptime-at a cost up to 50% less than other services. Dotcom-Monitor watches businesses from the outside by simulating real-world, end-user actions. The company ensures that clients are open for business around the world, 24 hours a day. No additional or no hardware is required to use Dotcom-Monitor's services. For more about Dotcom-Monitor, go to www.dotcom-monitor.com.