



Press Release

Dotcom-Monitor Upgrades Web-Based Monitoring Suite with Advanced New Service Capabilities

New Services Reaffirm Company's Commitment to Serving IT Operations Professionals with On-Demand Monitoring Tools and Services

Minneapolis, Minn. – May XX, 2009 – Dotcom-Monitor, (www.Dotcom-Monitor.com), a trusted industry provider of advanced, yet affordable, externally-hosted network & IT monitoring services, today announced two new upgrades to its unified monitoring suite. Dotcom-Monitor's SaaS-based services; highly popular with IT operations users, such as IT managers, network managers, and senior developers; are now more advanced than ever, providing web-based access to a comprehensive suite of affordable monitoring tools.

Enhanced Web Application Monitoring Service

Dotcom-Monitor announced today that its Web Application Monitoring service has been dramatically improved as a result of a new Dynamic Macro Recorder with full support for parameters with dynamic values. IT operation professionals can now create virtual users located worldwide that monitor dynamic web transactions which use values that change with each transaction. These simulated users test/validate the performance of these highly dynamic web functions, which include: shopping carts, custom member login sections, and sign-up processes. The new Dynamic Macro Recorder ensures that monitoring these complex website processes is easy to setup, manage, and monitor.

New Intelligent Traceroute Service

The company also announced today the release of its Intelligent Traceroute Service – an advanced tool for troubleshooting network-related problems, such as outages, poor network performance, or Border Gateway Protocol (BGP)-related problems. This new service combines the functionality of 'traceroute' and 'ping' programs in a single network diagnostic service. The Intelligent Traceroute Service investigates the network connection between the monitoring agent and a user-specified destination host. After the service determines the address of each network hop between machines the service sends a sequence of 10 ICMP ECHO requests to each machine, to determine the response time of the link to each hop.

"Many of our competitors have migrated away from truly advanced IT operational monitoring because for them maintaining the technology is too expensive. Because we've built our monitoring system in-house for



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a decade focused on IT operational monitoring we understand it extremely well. We are able to deliver advanced IT and network monitoring tools that are both affordable and useful to true IT professionals,” said Vadim Mazo, founder and chief technical officer of Dotcom-Monitor. “Today’s announcement reinforces our commitment to that principle with elegant solutions to real IT operations problems at a price point significantly less than other comparable SaaS monitoring services.”

For more information please email sales@dotcom-monitor.com or call 1-888-479-0741.

About Dotcom-Monitor:

Since 1998, thousands of companies worldwide have trusted Dotcom-Monitor to deliver the ultimate value in a unified suite of advanced, externally-hosted solutions for proactively monitoring the uptime and performance of websites, web applications, and Internet network infrastructure. Dotcom-Monitor’s modular design and ultra-reliable platform enable organizations to combine powerful monitoring, reporting, notification, escalation, and analysis options in tailored packages designed to best fit their needs. To discover the power, simplicity, and affordability of Dotcom-Monitor’s innovative suite of monitoring services, including: website monitoring, network monitoring, web load stress tests, SIP monitoring, and much more, please visit www.dotcom-monitor.com.

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Dotcom-Monitor is a global leader and innovator in advanced website monitoring services. Founded in 1998, Dotcom-Monitor has helped more than 2,000 companies save money by ensuring maximum website uptime—at a cost up to 50 percent less than other services. Dotcom-Monitor watches businesses from the outside by simulating real-world, end-user actions. With monitoring stations located in major markets worldwide, Dotcom-Monitor ensures that clients are open for business around the world, 24 hours a day. No additional or no hardware is required to use Dotcom-Monitor's services. For more about Dotcom-Monitor, go to www.dotcom-monitor.com.

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