



Product Brief

Monitoring

- Websites
- Network
- Transactions

Dotcom-Monitor Monitoring Locations



Australia
Sydney

Canada
Calgary, Alberta

China
Hong Kong

Germany
Frankfurt

Israel
Tel Aviv

Netherlands
Amsterdam

United Kingdom
London, England

United States
California
Colorado
Florida
Minnesota
New York
Texas

Accessibility. Availability. Performance. Dotcom-Monitor

Dotcom-Monitor is an active external website-, network- and transaction-monitoring service. With synthetic monitoring agents strategically located in international markets and on major IP backbones, Dotcom-Monitor continuously simulates real-user Internet connections and transactions, and provides instantaneous alerts on issues that affect accessibility, availability and performance.

As an independent monitoring service, Dotcom-Monitor provides a critical foundation for managing and reporting on service-level agreements (SLAs) for both internal IT resources and third-party providers.

Dotcom-Monitor is user-configurable. It is administered and deployed through an Internet browser. There is no additional hardware or software required.

Web Performance Monitoring

- HTTP/HTTPS
- Certificate Check
- Content Check
- Performance Thresholds
- Cookie Support
- GET/POST Parameters
- Custom Headers
- Secure Sites

Monitoring Network Service

Dotcom-Monitor provides full monitoring coverage of a wide range of Internet network services. Monitoring agents simulate typical end-user interactions with defined network services as often as once per minute. While internal network monitoring can detect problems behind a firewall, active external monitoring helps ensure that critical business applications are accessible, available, and performing as expected.



Product Brief

Easy Set-up

- 30-day free trial
- Independent, global, 7x24x365 monitoring, reporting and alerting
- No hardware or software to install

Dotcom-Monitor provides remote monitoring for:

- Streaming media servers – Video/Audio
- Incoming & outgoing mail servers (SMTP/POP3)
- File transfer servers (FTP)
- Port availability (Telnet)
- Network device (Ping, ICMP)
- User Data Protocol (UPS)
- Web services (SOAP/HTTP)
- Domain Name System (DNS) servers
- Domain blacklist databases (DNSBL)

Monitoring Frequency Settings

- 1 minute
- 5 minutes
- 10 minutes
- 15 minutes
- 60 minutes or longer

Transaction Monitoring

For complex transactional monitoring, such as account logins, shopping carts, etc Dotcom-Monitor offers the Macro Recorder to simulate end-user actions throughout the transaction process. The Dotcom-Monitor Macro Recorder simplifies the process of detailing steps throughout various transactions, as well as setting fault parameters.

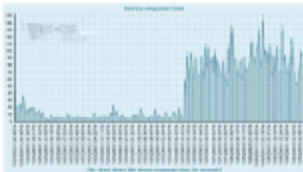
Dotcom-Monitor Notification

- Email
- Pager
- SMS
- Cell phone
- Business phone

Macro Recorder

- State Persistence between pages
- Dynamic variable support
- Cookie Support
- Per step or Overall Transaction performance uptime reporting

Performance



Alerts

Dotcom-Monitor provides instantaneous alerting whenever a web or network problem is detected. Alerts are quickly sent to individuals or groups when an event occurs that exceeds a threshold value or if any website anomaly is detected. Flexible data filtering ensures false alerts are eliminated.



Product Brief

Availability

Name: www.dotcom-monitor.com

Site Name	Last tested from	Status
www.dana-net.com	NY, USA at 8:52:23 AM	OK
www.dotcom-monitor.com	MN, USA at 8:51:53 AM	OK
www.google.com	NY, USA at 8:52:23 AM	OK
www.career-adobe.com	MN, USA at 8:51:53 AM	Down
www.microsoft.com	NY, USA at 8:52:23 AM	OK
www.kcinc.com	MN, USA at 8:51:53 AM	OK
www.cco.com	NY, USA at 8:52:23 AM	OK
www.xobo.com	MN, USA at 8:51:53 AM	OK
www.amazon.com	NY, USA at 8:52:23 AM	OK
www.monitoring-central.com	NY, USA at 8:52:23 AM	OK
www.investier.com	MN, USA at 8:51:53 AM	OK
www.netelz.com	NY, USA at 8:52:23 AM	OK
www.neonila.com	MN, USA at 8:51:53 AM	OK
www.acel.com	NY, USA at 8:52:23 AM	OK
www.nextel.com.br	NY, USA at 8:52:23 AM	OK
www.aduanero.com	MN, USA at 8:51:53 AM	OK
www.athens2004.com	MN, USA at 8:51:53 AM	OK
ozone.html.com	MN, USA at 8:51:53 AM	OK
www.theletter.com	NY, USA at 8:52:23 AM	OK
cat.teho.net	NY, USA at 8:52:23 AM	OK
www.kolyoum.com	MN, USA at 8:51:53 AM	OK
www.sancivillas.com	NY, USA at 8:52:23 AM	OK
www.nationalcity.com	MN, USA at 8:51:53 AM	OK

Alert Options:

- Group Alerts
- Group Escalation
- Alert Schedulers
- Uptime Notifications
- Custom Alert Templates

Notification options include:

- E-mail
- Wireless e-mail
- SMS
- Pager
- Phone
- SNMP Trap

Additional Information Captured:

- DNS Trace routes
- Network ICMP Trace routes
- HTML Capture

Reports:

Daily, Weekly, Monthly Email Reports

- Real-Time Online Reports
- Page Performance Report
- Uptime/Downtime Chart
- Response Time Chart
- Response Time By Monitoring Location Chart
- Response Time by Task Chart
- Distribution by Day of the Week Chart
- Distribution by Hour of the Day Chart
- Excel Detailed Reports
- Service Level Agreements Reports

Dashboard

Dotcom-Monitor Report Cards provide external, customizable summary reports that can be shared outside of the application. For example, Report Cards can be displayed in desktop management windows for viewing realtime performance and availability

Others Features:

- Private Monitoring Agents
- API XML Reports
- Multi-User support



Product Brief

Pricing

Compared to other web monitoring services, Dotcom-Monitor delivers exceptional value at a highly competitive price. There is no setup set-up fee and no contracts. Pricing is based on number of items monitored and frequency of monitoring. Dotcom-Monitor offers monthly packages starting at \$79.99 per month for 10 items monitored every 15 minutes.

Dotcom-Monitor

www.dotcom-monitor.com

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Dotcom-Monitor is a global leader and innovator in advanced website monitoring services. Founded in 1998, Dotcom-Monitor has helped more than 2,000 companies save money by ensuring maximum website uptime—at a cost up to 50 percent less than other services. Dotcom-Monitor watches businesses from the outside by simulating real-world, end-user actions. With monitoring stations located in major markets worldwide, Dotcom-Monitor ensures that clients are open for business around the world, 24 hours a day. No additional or no hardware is required to use Dotcom-Monitor's services. For more about Dotcom-Monitor, go to www.dotcom-monitor.com.

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